

COVID-19

Lee Savarrio - Chief of Dentistry Update (27-4-2020)

I hope you all had a good weekend, managed to have some down time and enjoy the weather.

GGCEDS was busy over the weekend but with no specific issues. They triaged 125 patients, with 13 attending for treatment.

We have augmented staffing levels within the PDS Hubs with GDS colleagues, on a Friday and Monday to try and ensure that as many patients as possible are triaged and seen, if required, prior to the weekend and to mop up on the Monday. This should help to minimise any impact on GGCEDS.

- I mentioned last week that I would try and provide feedback/hints/tips in relation to the new GDS triage form. We have had some feedback and are looking to make slight amendments to the triage form and will issue a revised version tomorrow.
 - Please do not email urgent referrals to the PDS Special Care Hub over the weekend. As per normal process patients should be advised to contact NHS 24 at the weekend.
 - Wherever possible please try to complete all parts of the triage form. Incomplete information means that we have to make further contact with the GDP or patient and delays the patient's journey.
 - Please make sure the information on the triage form, if handwritten, is legible.

- We are now looking ahead to this weekend, which includes the public holiday. We have been notified by NHS 24 that they will not be providing any dental triage cover for the Public Holiday on Monday 4 May. We had anticipated this may be the case and have been planning with this in mind. Like the last public holidays we will be relying on our GDS colleagues to continue to triage their patients. We will issue details of pharmacies open on Monday 4 May as soon as it is made available to us.

- NHS 24 will also not triage on Friday 8 May which some Boards had designated as the Public Holiday. This is a normal working day for the Public Dental Service and Hospital Dental Service therefore there is no change to our normal process for this day.

- We continue to look for PPE, in particular Type IIR masks and implant PPE kits including surgical gowns. We are hoping to try and distribute these throughout the wider NHS family, including acute sites and Care Homes. If you have any, which you can donate, could you please contact GDSadmin@ggc.scot.nhs.uk with the subject as PPE and include the amount you have available, the practice address and a mobile number. Once again my thanks for your help and support.

Stay Safe
Lee Savarrio, Chief of Dentistry

Stay Safe and Look After One Another