

## GDS TRIAGE

In light of the changes to the emergency care we now need to provide to our patients, and taking on board feedback from our PDS and GDS colleagues, we have adapted the pathway for emergency care.

By completing the updated GDS Triage Referral form accurately, rather than calling the PDS Special Care Hub, this should help ensure a quicker journey for the patient to access the care they require. The email must be from an nhs.net address; if you do not have an nhs.net address then you will need to make a phone referral.

The same principles of **Advice, Analgesia and Antimicrobials** continue to apply. However, if you have decided that the patient now needs onward referral for active treatment, please use the **updated** GDS Triage Referral form (appendix 1) applying the principles of the **updated** SDCEP Guidelines on Managing Acute Dental Problems (appendix 2).

### Procedure:

- For a referral to the PDS Special Care Hub, complete the referral form with any photos/radiographs if available, and:
  - email to [gg-uhb.publicdentalspecialcare@nhs.net](mailto:gg-uhb.publicdentalspecialcare@nhs.net) *or*
  - **attach a photo of the completed form** and email to [gg-uhb.publicdentalspecialcare@nhs.net](mailto:gg-uhb.publicdentalspecialcare@nhs.net) *or*
  - **complete form and phone** the PDS Special Care Hub on 0141-314 6669 to make verbal referral or for any advice
  
- **If emergency care is required**, as per SDCEP document, or there is an **avulsed permanent tooth**:
  - Direct phone referral to Glasgow Dental Hospital on **0141-211 9607** with details as per GDS Triage Referral form then
    - **email** GDS Triage Referral form to [OralHealth.DirectorAdmin@ggc.scot.nhs.uk](mailto:OralHealth.DirectorAdmin@ggc.scot.nhs.uk) *or*
    - **attach a photo of the completed form** and email to [OralHealth.DirectorAdmin@ggc.scot.nhs.uk](mailto:OralHealth.DirectorAdmin@ggc.scot.nhs.uk)

### **Extirpation**

- Teeth should only be referred for extirpation if they have a good prognosis
- Referrals will only be accepted back to second premolars

For emergency care where attendance at an A&E site is required and you wish to discuss a dental case you should phone the relevant number below and ask to page the Consultant on call for A&E.

Glasgow Royal Infirmary  
84 Castle Street  
GLASGOW  
G4 0SF  
Tel: 0141 211 4000

Inverclyde Royal Hospital  
Larkfield Road  
GREENOCK  
PA16 0XN  
Tel: 01475 633777

Queen Elizabeth University  
Hospital  
1345 Govan Road  
GLASGOW  
G51 4TF  
Tel: 0141 201 1100

Royal Alexandra Hospital  
Corsebar Road  
PAISLEY  
PA2 9PN  
Tel: 0141 887 9111

Royal Hospital for Children  
1345 Govan Road  
GLASGOW  
G51 4TF  
Tel: 0141 201 0000