

Appendix 1: RAG Status for GDS Practices.

Green status

The practice should consider itself 'green status' where you are able to provide safe dental care to your patients with reasonable adjustments only.

Green status:

- should allow you to ensure the ongoing, uninterrupted delivery of GDS dental services including providing emergency and urgent dental care within the practice
 - This does not necessarily mean that your activity will be the same as pre-pandemic
- you should have enough team members to carry this out safely and effectively

Amber

The practice should consider itself 'amber status' where you are only able to provide safe dental care to your patients after implementing more widespread adjustments.

These adjustments will vary dependent on your practice circumstances. This is most likely to be dependent on the size of your team at the time.

Amber status may need to be considered to allow delivery of urgent/emergency dental care only, within your own practice, and to avoid the need to have to call on your buddy practice(s). By focusing on the delivery of urgent/emergency dental care only, this could help decrease stress and anxiety on the practice team whilst short-staffed etc.

Examples that may put you into 'amber status' are:

- a 4-surgery practice with 4 dentists has 2 that are unwell or have to self-isolate.
 - >>the practice may decide that they reschedule routine care and only undertake urgent/emergency care until the 2 dentists have confirmation of their PCR results
 - >>if cleared for resumption of clinical care, **subject to the requirements for testing in place at the time**, the practice could move back to 'green status'
- a 2-surgery practice with 2 dentists that has 4 DNs. Two of the DNs have been identified, individually, by Track and Trace as close contacts and have to self-isolate pending PCR results
 - >>the practice may decide that they reschedule routine care and only undertake urgent/emergency care until the 2 DNs have confirmation of their PCR results
 - >>if cleared for resumption of clinical care, **subject to the requirements for testing in place at the time**, the practice could move back to 'green status'

RED

The practice should consider itself 'red status' where you are **unable** to provide safe dental care to your patients after attempting to implementing more widespread adjustments.

If your practice is at 'red status', this means that your practice is unable to physically deliver any direct patient care.

This could be due to a variety of reasons but most likely will involve multiple staff members who are unwell or having to self-isolate resulting in the practice being unable to open and treat patients safely.

There are several points you should consider at this stage:

- Inform GDS Admin team at Oral Health Directorate on 0141 201 4209 or email GDSadmin@ggc.scot.nhs.uk
- Enact your Business Continuity Plan and advise your buddy practice of your circumstances.
 - To help:
 - can somebody triage over the phone either within the practice or via mobile? This will filter the calls to the buddy practice and ensure only genuine emergencies are referred to the buddy practice
 - do you have remote access enabled to your patient management system? This will also help your triage abilities so you only refer genuine cases to your buddy practice
 - Once the practice team is safely back to health and cleared for resumption of clinical care, ***subject to the requirements for testing in place at the time***, the practice should move back to 'green status'.
 - At this point notify your buddy practice and GDS admin office.